



## Ecospheric Website Privacy Policy

Updated May 21, 2018

Ecospheric.co.uk is part of Ecospheric Window & Doors and Ecospheric Ltd. This privacy policy explains how we use any personal information we collect about you when you use this website.

### Topics:

1. What information do we collect about you?
2. How will we use the information about you?
3. Marketing
4. How do you store, use, share and disclose your site visitors' personal information?
5. Access to your information and correction
6. Cookies
7. Other websites
8. Changes to our privacy policy
9. How to contact us

### 1. What information do we collect about you?

We collect personal information such as your name, email address, and phone number when you register for our email mailing list, register for our events, submit information using a website contact form, or place an order for products or services. Website usage information is collected using cookies. We use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.





## 2. How will we use the information about you?

We collect information about you to process your registration for events and, if you agree, to email you about news, products and services we think may be of interest to you. We use your information collected from the website to personalise your repeat visits to our website. If you agree, we shall pass on your personal information to our group of companies so that they may offer you their products and services. Ecospheric Ltd will not share your information for marketing purposes with any outside companies.

## 3. Marketing

We would like to send you information about products and services of ours and other companies we work closely with which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please click [here](#). (insert link)

## 4. How do you store, use, share and disclose your site visitors' personal information?

ecospheric.co.uk is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

## 5. Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email us on [info@ecospheric.co.uk](mailto:info@ecospheric.co.uk) or write to us at 3 The Thorns, Manchester, M21 8GB. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.





## 6. Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org). You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result.

## 7. Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies. We are unable to take any responsibility for other websites.

## 8. Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 21 May 2018.

## 9. How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

[info@ecospheric.co.uk](mailto:info@ecospheric.co.uk)

3 The Thorns

Manchester

M21 8GB

